



IT Specialists

Web: [www.pressplayproductions.co.za](http://www.pressplayproductions.co.za)

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## **Terms and conditions on computers and servers:**

- On acceptance of a quotation or any agreement of work to be done, the full sum of the quoted amount shall be payable by Internet transfer to the bank account of Press Play Productions.
- Banking details shall be provided in the quote and /or invoice.
- No parts will be ordered or any work commenced before such payment is cleared by the bank.
- Cancellations of orders after the parts have been ordered by Press Play Productions will not be refunded.
- Press Play Productions will do the utmost to ensure that equipment ordered by the client are the correct part or item, but should the client insist on a certain make and model and it turns out to be the wrong one, then it will not be refunded.
- Any work done on-site will be immediately payable to the full quoted amount.
- Any computer or server handed in for any purpose (i.e. repair or software errors) must be accompanied by the original software CD's as illegal software will not be installed.
- Should illegal software be found on such units, it will be returned in the same condition as collected, service charges will apply and it will be reported to the authorities.
- The warranty on all equipment will lapse when connected to a non - protected electrical supply outlet as power failures and lighting causes severe damage to the equipment.
- Hardware warranties are listed on the product specification sheet attached to the invoice or can be requested if not listed.

Date: 01 January 2007